

Mid County Physicians Medical Group
DISPUTE RESOLUTION MECHANISM
NON-CONTRACTED MEDICARE ADVANTAGE MEMBER CLAIMS
HUMANA

- A. Definition of Non-Contracted CMS Provider Payment Dispute. A non-contracted provider's notice, via telephone or in writing, to the health plan challenging, appealing or requesting reconsideration of a claim that has been paid at less than the amount that would have been paid under original Medicare for Medicare Advantage claim(s). Payment disputes also include disagreement in the decision to make a payment on a more appropriate code.

- B. Sending a Provider Dispute to HUMANA. All provider disputes must be sent directly to HUMANA at the address indicated on the Member's identification card.